	Document:	Pioneer TRUFORMA® Agreement
	Date	2025

Pioneer TRUFORMA® CAP Agreement


Customer / Practice Name	Pioneer Account Manager
Customer / Practice Contact Email	Customer / Practice Contact Phone
Post Code	Customer Invoice E mail

This agreement is made between Pioneer (hereinafter referred to as "Pioneer") and [] (hereinafter referred to as "Customer").

1. Pioneer will place one (1) TRUFORMA instrument to the Customer provided above.
2. The TRUFORMA Instrument requires cartridges to function. You can only use Zomedica cartridges with the TRUFORMA instrument. You may purchase cartridges for use with the TRUFORMA instrument by placing a purchase order with Pioneer. Pricing for cartridges is as follows:

TRUFORMA			
M399	Progesterone	10 Pk	£411.43
M401	Equine/Canine eACTH	5 Pk	£303.40
M402	Equine Insulin	10 Pk	£296.00
M403	Equine Cortisol	5 Pk	£181.30
M404	cPL	10 Pk	£362.60
M405	Cobalamin/Folate	10 Pk	£584.60
M406	Total T4	10 Pk	£207.20
M407	Free T4	5 Pk	£205.00
M408	TSH	10 Pk	£336.70
M409	Canine Cortisol	10 Pk	£218.30

3. During the term of this Agreement, the instrument will not be moved from the address listed above without the prior written consent of Pioneer.
4. Pioneer will provide you with two cartridges at no charge to be used with the instrument for installation and in-service training.
5. Pioneer will assist you with installation and provide operating instructions for the TRUFORMA instrument, including connection to the myZomedica portal. If you would like further assistance following the installation, please contact Pioneer Customer Support at support@pioneervet.co.uk

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6. You may elect to cancel this agreement at any time with thirty (30) days' prior written notice by contacting Pioneer.
7. Pioneer may remove the instrument if you request termination of the Agreement. If you are unable or unwilling to return the instrument at the end of the term of this Agreement, you will be charged a fee of £5,995 for the instrument.
8. Zomedica will update and service the TRUFORMA instrument during the term of this Agreement, including substituting or replacing the instrument as Zomedica deems necessary. Zomedica and Pioneer reserve the right to access the TRUFORMA instrument for the purpose of providing routine maintenance and support.
9. Customer gives Zomedica a non-exclusive, global, transferable license to use data collected by the TRUFORMA instrument. Zomedica may publish data collected, however, Zomedica agrees that it will anonymise any information included in the images retrieved prior to any publication. Notwithstanding the foregoing, each party is responsible for complying with all applicable data privacy laws including obtaining customer consent if required.
10. The TRUFORMA instrument remains the property of Zomedica. All right, title and interest to the instrument remains with Zomedica at all times. At no time will you, nor will you permit any third person to, disassemble, reverse-engineer, reverse compile, or reverse assemble the instrument, perform any analysis on the instrument, or any of its components or the cartridges, or otherwise attempt to gain access to or determine how the instrument functions.
11. Pioneer and Zomedica's standard customer terms and conditions which can be found on Pioneer's and Zomedica's websites apply to this agreement.

Pioneer Representative Signature	Date
Name & Title:	
Client / Practice Signature	Date
Name & Title:	